



Timah Travel - Terms and Conditions

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La Gomera Islas Canarias
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1. Booking

Our hikes can be booked prior to arrival in written (email/text message) or oral (phone) form. On site on La Gomera the hikes can also be booked in person with our representants (shops, tour guides, hiking guides). When booking you accept the present terms and conditions of Timah Travel.

2. Price

Our prices are quoted in EUR per person and contain the services as stated. Not included in the prices are: rental equipment, refreshments, food.

3. Terms of purchase online booking

On our website you can purchase vouchers for our hikes at a discounted online price. The vouchers do not include a right to a specific hike (see items 4 and 5.)
The purchase via the website is carried out via Paypal at the conditions declared by Paypal. After the purchase you have the right of revocation, please check our revocation instruction. Optionally you can pay via wire transfer; please ask for our bank details. Hiking vouchers can be cancelled at any time prior to arrival with full refunds.

You can specify your hikes prior to arrival in written form via email or personally on site or via phone/text message. In general the specification of a hike is possible until the evening before the requested hike.

4. Conditions of cancellation

Until 24 hours before the start of the hike you can cancel all specified hikes or rebook at no additional cost. For cancellations within 24 hours of the start of the hike 50% of the purchase price will be refunded and Timah reserves the right not to agree to a rebooking to another hike.

Should a hike be cancelled by Timah due to external conditions or due to lack of attendance, the amount paid will be refunded fully. Further claims are excluded.

5. Changes of program

Hikes and other activities basically take place in any weather. Should the hiking on a specific route be impossible due to safety reasons, Timah will try to offer an equivalent alternative. You accept these conditions when booking. Furthermore Timah reserves the right to change the program en route.

6. Safety

The hiking guide is responsible for the safety of their clients. Therefore they reserve the right to exclude particular clients from the hike, to change the program or to cancel the hike ahead of schedule. This applies especially in cases of inadequate equipment or insufficient bodily fitness of one or more clients. In suchlike cases no refund is available.

7. Liability

Timah offers safety in the applicable extent. There always is a remaining risk. When booking you explicitly accept this fact and waive any claims for compensation and any other kind of liability.

8. Insurance

You are responsible for your insurance. We recommend to procure a travel insurance and an accident insurance prior to arrival. All participants are covered by Timah within a group accident insurance. This insurance will step in if participants do not have an own accident insurance.

9. Applicable law, jurisdiction

The Spanish law is applicable, jurisdiction is Valle Gran Rey.

March 2015, Timah, Josef Knoflach